

Randall Winter Construction
Newhall, CA 91351

September 18, 2005

Randy,

We are writing this short note to let you know how pleased we are with our kitchen remodel you did earlier this year. Everything from the design to the handles on the cupboards, we love it! We had heard from many friends how difficult kitchen remodels can be. This was certainly not the case in working with your company. Your employees are all very professional and likable. It was a pleasure to have them in our home. The work was done efficiently and quickly. At the beginning of the project, you provided us with a timeline and payment schedule. We were always given updates on the timeline and what we could expect next. The communication from you and your employees was wonderful. The fact that your designer, Sue, remained in the process from start to finish was a wonderful bonus. Thank you so much for helping us make a beautiful kitchen. We thoroughly enjoy using it everyday.

Please feel free to use us as a reference as we would highly recommend your company.

Sincerely,
Tracey & John Sherman
Valencia, CA

A handwritten signature in cursive script that reads "Tracey & John Sherman". The signature is written in black ink and is positioned below the typed name.