

May 5, 2004

Randal G. Winter Construction
24257 San Fernando Road
Newhall, California 91321

Dear Randy,

Now that our bathroom-remodeling project is complete we wanted to take a moment to tell you how pleased we are with the craftsmanship of your crews on this project. We are extremely pleased with the result. We would definitely recommend your company to those looking for a general contractor and certainly will consider you for whatever future projects we may have.

One more word of thanks goes to our Project Manager, John Regan. John kept us informed on daily work schedules, changes that were made and personally walked us through any questions we had. John is a real asset to your organization and a pleasure to work with.

Again, thank you for a job well done.

Sincerely,

A handwritten signature in cursive script that reads "Jim & Ginny".

Jim and Ginny Smith